



# Pacific Newborn Clinic

Skilled Hands with a Gentle Touch

## **Financial Policy**

Welcome to the Pacific Newborn Clinic. We aim to provide you with high-quality medical care while ensuring clarity regarding financial matters. Please read through our financial policy to understand our payment procedures and your financial responsibilities.

### **❖ Payment**

- We do not coordinate with nor bill insurance directly.
- Hence you are responsible for the full payment at the time of service. We offer various payment plan options to help with these costs.

### **❖ Payment Methods**

- We accept payment by credit card, HSA/FSA cards and debit card. Payment is due at the time of service unless a payment plan has been set up.
  - All patients on a payment plan are required to have a credit card on file.
  - The credit card expiration date must be greater than 6 months out.

### **❖ Missed Appointments and Cancellations**

- We require a minimum of 24 hours' notice for appointment cancellations. Failure to cancel on time or missed appointments may incur a fee.



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## ❖ Payment Plans

- We offer payment plans for eligible patients.
- Payment plan options are shown below.

BALANCE DUE	PAYMENT PLAN OPTION	DURATION OF PLAN	MONTHLY PAYMENT AMOUNT
<b>\$0 - \$200</b>	2-month plan	2 months	Equal payments each month
<b>\$201 - \$600</b>	3-month plan	3 months	Equal payments each month
<b>\$601 - \$800</b>	4-month plan	4 months	Equal payments each month

- **Initial Payment:** The first payment is required at the time the payment plan is set up. You can use an HSA/FSA card for the initial payment. A credit card is required on file for all subsequent payments.
- **Automatic Payments:** Monthly payments will be set up for automatic deductions from a credit card to avoid late fees. A valid credit card, with an expiration date beyond 6 months, is required on file.
- **Early Payoff:** Patients are welcome to pay off their balance early without penalty.
- **Payment Plan Setup:** Payment plans can be set up during your initial consultation or on the day of your child's procedure.



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## ❖ Questions or Concerns

- If you have questions about your bill or need to discuss payment arrangements, please contact us:
  - Phone: (425) 449 – 5660
  - Email: [info@pacificnewborn.com](mailto:info@pacificnewborn.com)